MACS Complete Care providing specialist palliative care, in your home

Help is just a phone call away 1300 622 778
What is palliative care?
Palliative care aims to relieve and prevent the distress and pain of serious illness. The care seeks to help people live as well as possible by reducing or eliminating nausea, discomfort, breathing difficulties and many other symptoms. Palliative care is provided alongside your primary treatment.

Our in home support
When you or a loved one is facing a life threatening illness it is an emotional and distressing time. To receive treatment, care and support in your own home can make a world of difference.
MACS Complete Care Palliative Care is provided in the comfort, convenience, security and familiar surroundings of our your own home.
Our approach provides a focus on comfort and supporting people to live life as fully as possible.

Our palliative care services
We talk to you and your family to ensure you have the support at the times you need it. Our qualified, professional palliative care workers are available 24 hours a day, seven days a week.
We provide personal care support including:
- Extra support for you and your families and friends
- A Well-being Advisor to assist with the journey and develop a care plan that incorporates your needs, values and goals
- Care that eases the initial transition from hospital discharge to returning home
- Transport to home, or to appointments
- In home respite
- Overnight care
- Flexible specialised personal care provided by a qualified team of professionals
- 24 Hour support with access to our toll free 1300 622 778 telephone hotline

Part of the entire team
Our Individual Care Plans are developed in consultation with you, your family or care givers, your doctor, specialists, nurses, chaplain, pharmacist, counsellors and the Palliative Care Team.
We work together to ensure a holistic approach to care.

By your side
MACS dedicated, experienced personal care team are specially trained to provide sensitive palliative care.
As well as providing practical care we offer emotional support, compassion and guidance for you and your family. MACS offers you the opportunity to talk to someone you can trust.

Smiles in all languages
We take the time to carefully match our staff to your personality, cultural background and language preference. Many of our staff hail from non-English speaking backgrounds, so the care we provide is culturally responsive, sensitive and appropriate.